



## **Expressions of Concern Policy**

*Adopted June 8, 2023*

We believe the Library's role is to provide opportunities that will allow individuals to freely examine subjects and make their own decisions. While patrons are free to reject for themselves what they do not approve of, they cannot exercise this right of censorship to restrict the freedom of access to others.

The Wilberg Memorial Public Library of Osceola Director and the Board of Trustees are aware that Patrons may take issue with the inclusion of specific items, programs, displays, or practices, and they welcome the expression of concern by patrons. Patron concerns will be dealt with promptly and courteously as detailed in the following process.

### **Expressions of Concern**

- WMPL staff will listen to the concern and provide contact information for the Library Director.
- The Library Director will discuss the concern with the individual or group. After discussion with the Library Director, a patron who requests further action will complete a "Statement of Concern about Library Resources" form, which will be submitted to the Director.
- The Director will contact the patron and may schedule an appointment to discuss the completed "Statement of Concern about Library Resources" form.
- After discussion with the Director, an individual or group seeking further action will have its "Statement of Concern about Library Resources" form considered by the Board of Trustees at a regular meeting. Please note: the Board Meeting will be conducted in open session, and the Statement of Concern Form will be made public.
- At the meeting, the individual or group may present their comments during the public comment item of the Library Board Meeting Agenda. The Director may present a response after public comments have been completed.
- The Board of Trustees will make a final ruling on the concern and may respond to the individual or group.



**STATEMENT OF CONCERN ABOUT LIBRARY RESOURCES**

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_ Phone \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

**Resource on which you are commenting:**

\_\_\_\_ Book    \_\_\_\_ Book Display

\_\_\_\_ Magazine    \_\_\_\_ Content of Library Program

\_\_\_\_ Newspaper    \_\_\_\_ Other

**Title:** \_\_\_\_\_

**Author/Publisher or Producer/Date:** \_\_\_\_\_

**What brought this resource to your attention?**

**To what do you object? Please be as specific as possible.**

**Have you read or listened or viewed the entire content? If not, what parts?**

**What do you feel the effect of the material/program might be?**

**In its place, what material of equal or better quality would you recommend?**

**What do you want the library to do with this material/program?**

**Additional comments:**